



# HAYWARD®

## Technical Service Bulletin

**Date:** 4/23/2014

**To:** All

**Product:** Gas Heaters

**RE:** Use of Natural Gas from private wells with Hayward Heaters

The purpose of this Technical Service Bulletin is to explain the Hayward Pool Products position on use of natural gas from private sources such as wells, or taps into gas lines from sources other than a natural gas utility company, in our gas heating products.

Use of gas from private wells or from taps into gas lines from same is not in accordance with Hayward installation guidelines and Hayward will not be responsible for heaters that are damaged in any way if connected to this type of gas supply.

Gas pool heaters consume a large volume of gas in comparison to other typical household gas appliances. Reasons for this can be the high capacity of the heater, or because of the length of time a pool heater is required to operate to accomplish the task it is designed for. Any appliance using this volume of gas will be more susceptible to variations in gas pressure, quality, heating values, and impurities. Natural gas utility companies ensure that these possible variations are not an issue with the gas they supply. Privately held gas wells, or taps into lines from privately held wells are not held to the same standards.